FY 2021 Performance-Based Bonus Scorecard PRESIDENTIAL BROADCAST STAFF -RADIO TELEVISION MALACAÑANG

<section-header><section-header><text></text></section-header></section-header>	Image: constraint of the example of	ControlPROCESSPROCESSRESULTSAchieved ease of transaction for 100% (1 out of 1) of its frontline services	<section-header><section-header><text></text></section-header></section-header>	CITIZEN/CLIENT SATISFACTION RESULTS Achieved 4.95 satisfaction rate; with 100% resolution of #8888 complaints; and no CCB complaints; and no CCB complaints; eceived
19	4	5	5	5
TOTAL SCORE	SCORE	score	score	score
95	20	25	25	25
Total points	POINTS	POINTS	points	points
Legend: 1 SCORE = 5	POINTS 2 SCORE = 10 PO	INTS 3 SCORE = 15 POIN	4 SCORE = 20 POINTS	5 SCORE = 25 POINTS

Compliant in 9 out of 11 Agency Accountability Requirements

Transparency Seal	ſ	PhilGEPS Posting		Cit	ating of izen's arter		Sustained Compliance to Audit Findings		e to	Submission and review of SALN				Freedom of Information (FOI)
COMPLIANT		COMPLIANT		COMPLIANT			COMPL		ANT		COMPLIANT			COMPLIANT
Submission of FY 2022 Annual Procurement Pla - Common Use Supplies and Equipment (APP-CSE)	l an	Submissio FY 2021 Au Procuremen Non-Commo Supplies Equipmo (APP-non	nnu t P on and ent	ial lan - Use d	Posting of Indicative FY 2022 APP-non CSE			Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)*			Undertaking of Early Procurement Activities covering 2022 Procurement Projects*			
COMPLIANT CO		COMPLI	A٨	іт	СОМ	PL	.IANT		CO		ION- IPLIANT			NON- COMPLIANT

*The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.



Inter-Agency Task Force on the Harmonization of National Government Performance Monitoring, Information and Reporting Systems