

PRESIDENTIAL BROADCAST STAFF-RTVM

(Pampanguluhan Tauhan sa Brodkast-Radyo Telebisyon Malacanang)
MANILA

CERTIFICATION of COMPLIANCE

Pursuant to Republic Act 9485: An Act to Improve efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor

I, **DENNIS WILFRED P. PABALAN**, of legal age , Executive Director of the Presidential Broadcast Staff-RTVM, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following facts:

- 1) The Presidential Broadcast Staff-RTVM has no frontline services, thus, an equivalent Citizen's Charter or Service Charter has been established that enumerates the following:
 - a. Vision and mission of the agency
 - b. Internal service offered
 - c. Step-by-step procedure in availing of the services
 - d. Employee responsible of each step
 - e. Time needed to complete the procedure
 - f. Required documents
- 2) The Service Charter is posted as information billboard.
- 3) The Service Charter is positioned at the entrance or at the most conspicuous place of the delivery unit that delivers the services.

This certification is being issued to attest to the accuracy of all the foregoing based on the available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this 5th day of December 2019 in Manila, Philippines.

DENNIS WILFRED P. PABALAN
Executive Director III
Presidential Broadcast Staff-RTVM

SUBSCRIBED AND SWORN to before me thinge of the subscription of th

PTH No. 8020875 Issued on Dec. 27, 2018 Until Dec. 31, 2019 Manila
IBP Lifetime No. 814538 Issued on Feb. 2, 2016